Job Description

Job Title: Office, Marketing and Sales Assistant Date of this Description: 10/21/2013

Job Summary: The office, marketing & sales assistant is responsible for maintaining high level of professional customer service and assorted office and computer duties.

Essential Duties and Requirements of the Job.

- 1. Website & Etsy shop maintenance, writing newsletter, social networking
- 2. Customer service (phone, email, in person), shipping, merchandising
- 3. Digital photography, editing, tagging, pricing, inventory entry
- 4. Filing papers, designing ads, desk work

Other duties as assigned including:

- 1. Monthly email newsletter
- 2. Updating and maintaining of Etsy Shop
- 3. Facebook postings
- 4. Photography & photo editing
- 5. Shipping packages
- 6. Data entry
- 7. Merchandising and store display
- 8. Organizing and filing papers
- 9. Retail, wholesale and consignment sales
- 10. Basic ad writing and design
- 11. Cleaning, store maintenance and Polishing jewelry
- 12. Very basic jewelry assembly
- 13. Secretarial Support
- 14. Monitor inventory levels
- 15. Make preparations for meetings

Skills Required to Perform the Essential Duties of the Job:

- 1. Experience of writing email campaigns (Mailchimp preferred)
- 2. Experience running an online storefront (Etsy preferred)
- 3. Experience using Facebook for Business
- 4. Experience editing photos (iPhoto preferred)
- 5. Proficiency using Mac and Mac based programs
- 6. Basic knowledge of using a digital camera
- 7. Experience with different shipping options used through USPS
- 8. Retail Sales Experience
- 9. Experience using Photoshop or able to learn new computer skills easily
- 10. Experience on iPhone or iPad
- 11. Experience entering data in point of sale system
- 12. Cash Handling and Drawer Closing/Opening
- 13. Jewelry Sales Experience

Educational Requirements Needed to Perform the Duties of the Job:

1. BFA preferred with some focus in the arts and/or business

Physical, Mental and Psychological Requirements to Perform the Essential Duties of the Job:

- 1. Able to spend long hours at a computer
- 2. Ability to see small details well, good vision
- 3. Able to go between studio and store on stairs.